

Not all conflicts are the same - and in order to manage them effectively, it helps enormously to know which type you're dealing with ... There are 4 types ...

1

RELATIONSHIP

Personal feelings and characteristics getting in the way

2

PROCESS

Disagreements about how things should be done

3

TASK

Disagreements about what should be done

4

STATUS

Disagreements over who's in charge / responsible

Sewells are specialists in helping leaders build positive, united, high-performing teams. We use proven principles and practices to take a team from ordinary to extraordinary, helping them to achieve truly outstanding results.

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