

# 5 Basic Talents Great Managers In Times Of Great Change Have

- 1 They know how to **motivate** every single employee during changing and uncertain times to take appropriate actions and they totally **engage** their team behind a **compelling purpose**, vision, values and robust standards of behaviour
- 2 They know how to be assertive – without being aggressive – to **drive positive outcomes** and to **overcome resistance** and negativity
- 3 They know how to create a culture of **accountability** and **responsibility**
- 4 They build professional relationships that **generate trust**, and create open two-way dialogue with full transparency and **commitment**
- 5 They make **sound decisions quickly** and effectively based on getting the balance right between what's best for the business, and what's best for the team to achieve the desired outcomes

*They do what's right ... not what's easy!*

